

*Do you provide accommodation for couples?*

Whispering Waters' Manor could accommodate a couple, but it would be very crowded.

*May I apply if I am not yet 65 years old?*

Residents must be 65 years of age or older. Exceptions made for couples in which one is 65 years or older.

*What will my rent be?*

Rent is subsidized by the Alberta Government, if you meet the income eligibility, rent is set to \$1475.00. If your income is above the set threshold, the unsubsidized rent would be \$1877.00.

*Are TV and Telephone services included in the rent?*

TV services and telephone services are the responsibility of the resident. You can choose from any of the service providers available (e.g., Telus, Shaw, Bell, etc.). There are existing telephone and cable lines in each room and you are responsible for connecting, disconnecting and paying for services.

*What is included in the rent?*

Our comprehensive service package is mandatory for residents and is part of the monthly rental fee. It includes all meals and snacks, weekly room cleaning, Emergency Medi-Pendant, Emergency call bell in residents' suite, 24 hour non-medical staff, recreational programming, and utilities.

*What sizes are the suites?*

Our suites are approximately 330 ft<sup>2</sup>. Each room has two closets, and a bathroom complete with a walk-in shower.

*Is parking available?*

Limited parking spaces with electrical plug-ins are available for a monthly fee for residents who have a vehicle and a valid driver's license. There are no underground or covered parking areas. Limited indoor scooter parking is also available. There are currently waiting lists for both types of parking.

*Do you allow pets?*

Unfortunately pets are not allowed in any resident rooms in the Lodge or Apartment Buildings. "Visiting" pets are welcome but long term/overnight visits are not allowed.



### *Are there laundry facilities available?*

Residents are free to use the common laundry room available on each floor of the lodge. Machine use is free. Residents must supply their own HE Laundry soap and laundry supplies. Personal Laundry services are available for a cost of \$50/month for personal laundry.

### *Do you allow smoking?*

As per Provincial Government legislation, all our buildings are smoke-free and smoking is not allowed in any resident rooms or common areas. This includes marijuana and vaping. Smoking is only allowed in the designated smoking room located in Whispering Waters' Manor.

Growth of marijuana plants is also prohibited in Meridian Housing Foundation buildings.

### *Can family or community members attend activities or special events?*

Friends, family and community members are always welcome in the lodge. A monthly event calendar is available from our Activities Coordinator. There are also special functions such as barbeques and seasonal parties throughout the year, to which we make an extra special effort to include the family and friends of our residents.

### *How long do I wait once I apply?*

Once you have submitted your complete application package, you should arrange for an interview to assess your suitability for housing with Meridian Housing Foundation. A successful applicant will have their application priority-rated and offered a room if one is available. If no room is available, the applicant will be added to a waiting list. We cannot estimate or guarantee wait times as it is based on priority ratings (not 'first come first serve') and lists may fluctuate.

### *Can I purchase (or bring) my own air conditioning unit?*

Yes; all units must be approved by Meridian Housing Foundation management prior to installation. You will be invoiced for an additional electricity charge of \$60 once a year.

### *Will you make accommodations for special diets?*

Portion controls can be made for diabetic meals. No other specialty diets can be met in Whispering Waters' Manor.

### *Are there any deposits required?*

A security deposit of \$300.00 is required. In addition, a \$100.00 security deposit is required for our medi-pendant system.

### *Can I bring my own furniture?*

You are free to use your own furniture in your suite. All personal furniture should be clean and in good repair. The amount/size of the furniture must not constitute a fire, health or housekeeping hazard. If required, we can provide the following furniture: bed, bedside table, and dresser.

